

Professor Jason Leitch
National Clinical Director
NHS Scotland

From Word to Action – Scotland's Story

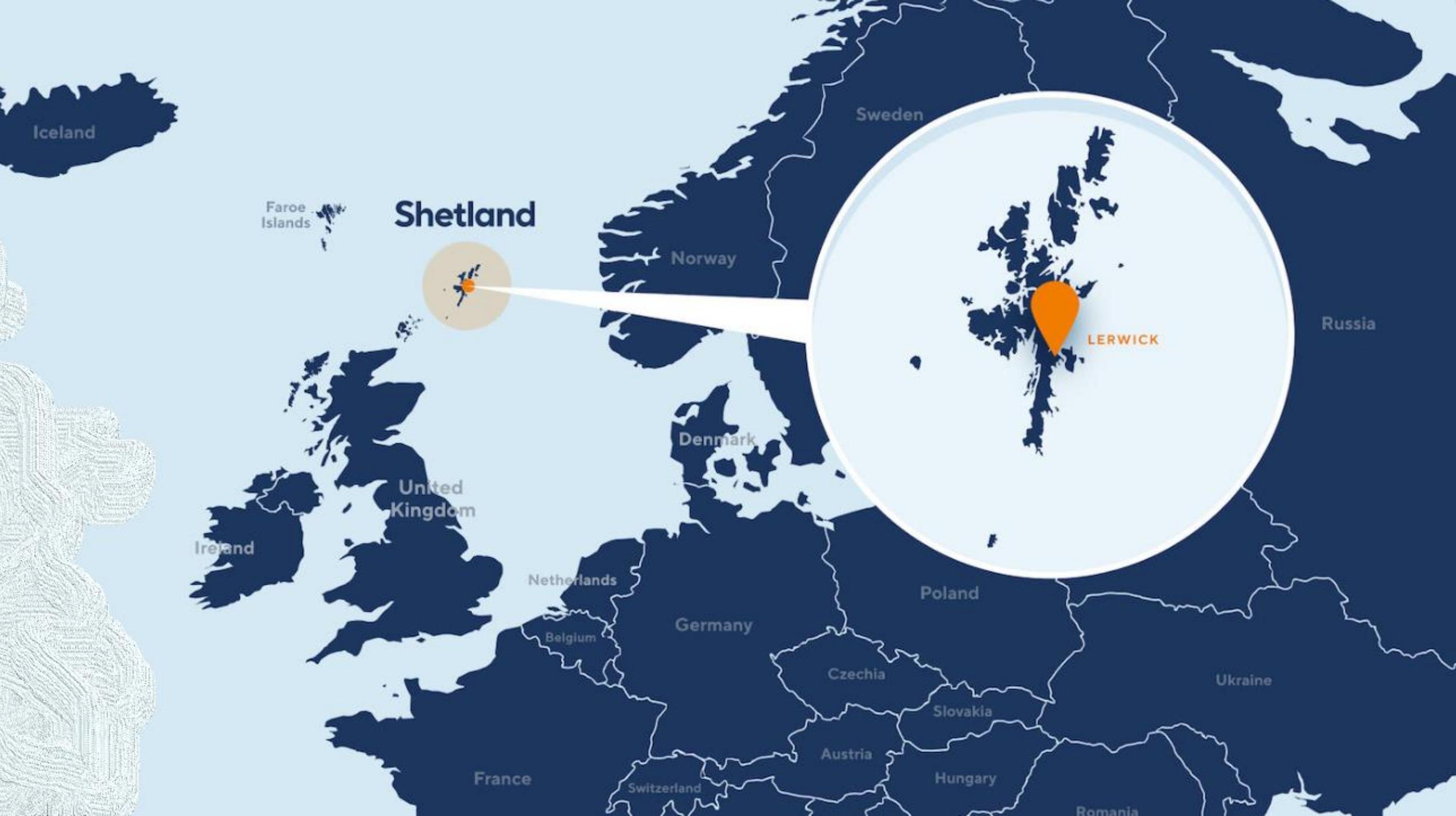


**Healthier
Scotland**
Scottish
Government





Credit: Dave Donaldson



Iceland

Faroe Islands

Shetland

Norway

Sweden

Russia

LERWICK

Denmark

United Kingdom

Ireland

Netherlands

Belgium

Germany

Poland

Czechia

Slovakia

Austria

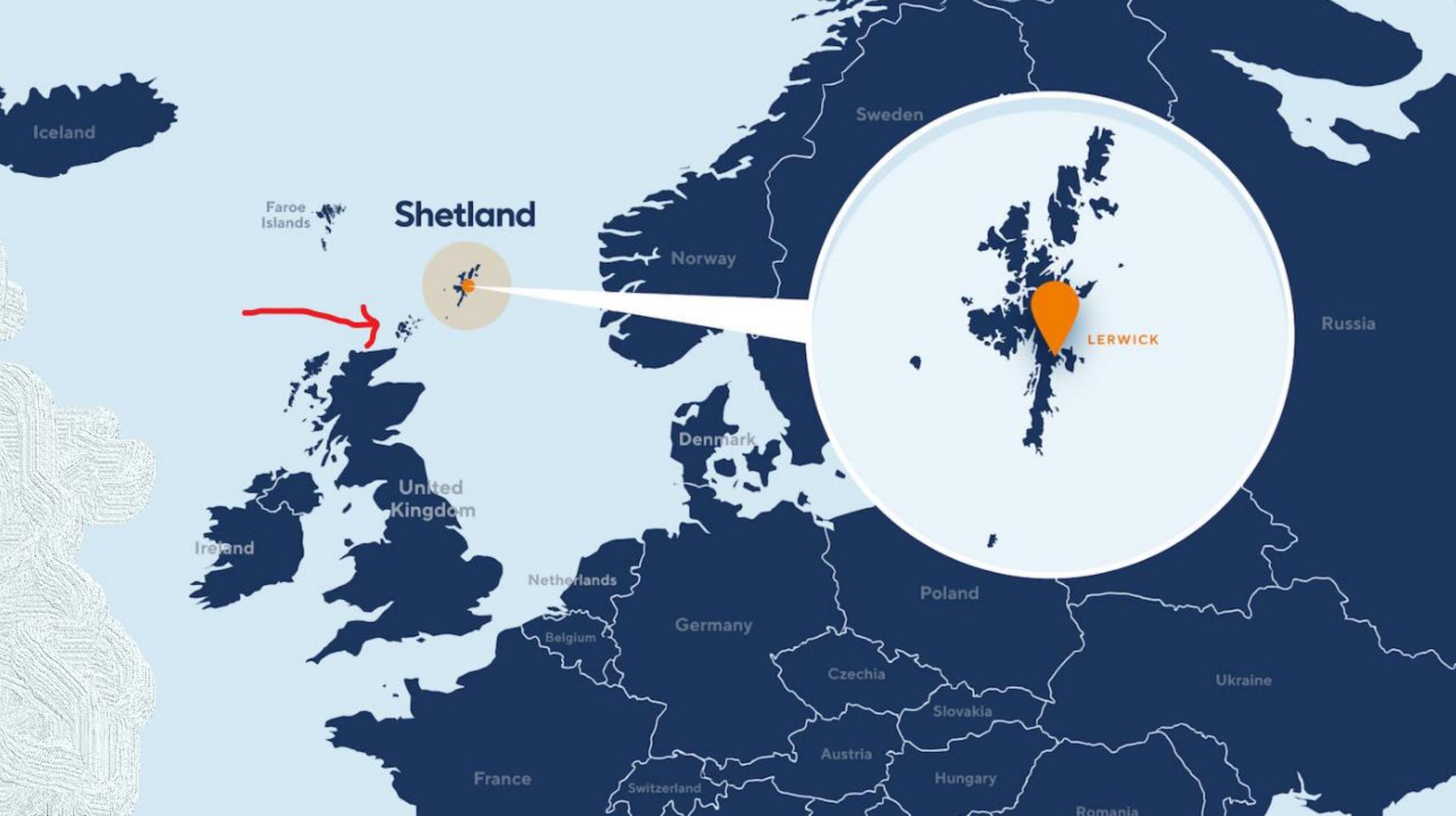
Hungary

Ukraine

France

Switzerland

Romania



Iceland

Faroe Islands

Shetland

Norway

Sweden

Russia

Denmark

United Kingdom

Ireland

Netherlands

Belgium

Germany

Poland

Czechia

Slovakia

Austria

Hungary

Ukraine

France

Switzerland

Romania

LERWICK





Norway



Orkney



Shetland



The image shows two flags flying against a bright blue sky with scattered white clouds. The flags are blue with a white saltire (X-shaped cross). The flag in the foreground is more prominent and shows more detail of its fabric and the flagpole. The second flag is behind it, partially obscured. The text 'Our Approach' is centered over the flags in a large, white, sans-serif font.

Our Approach



Chief Medical
Officer

Professor Gregor
Smith



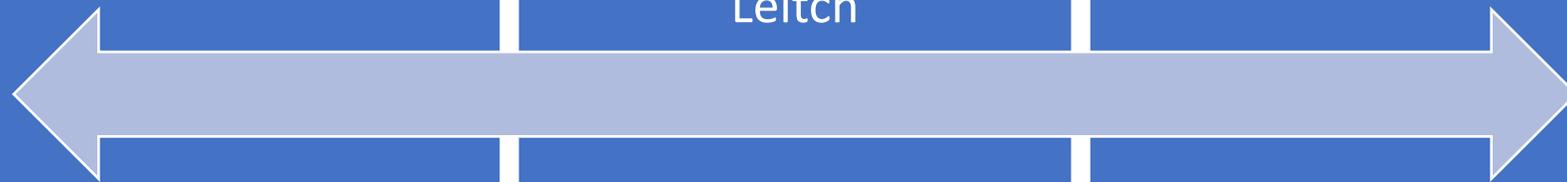
National
Clinical
Director

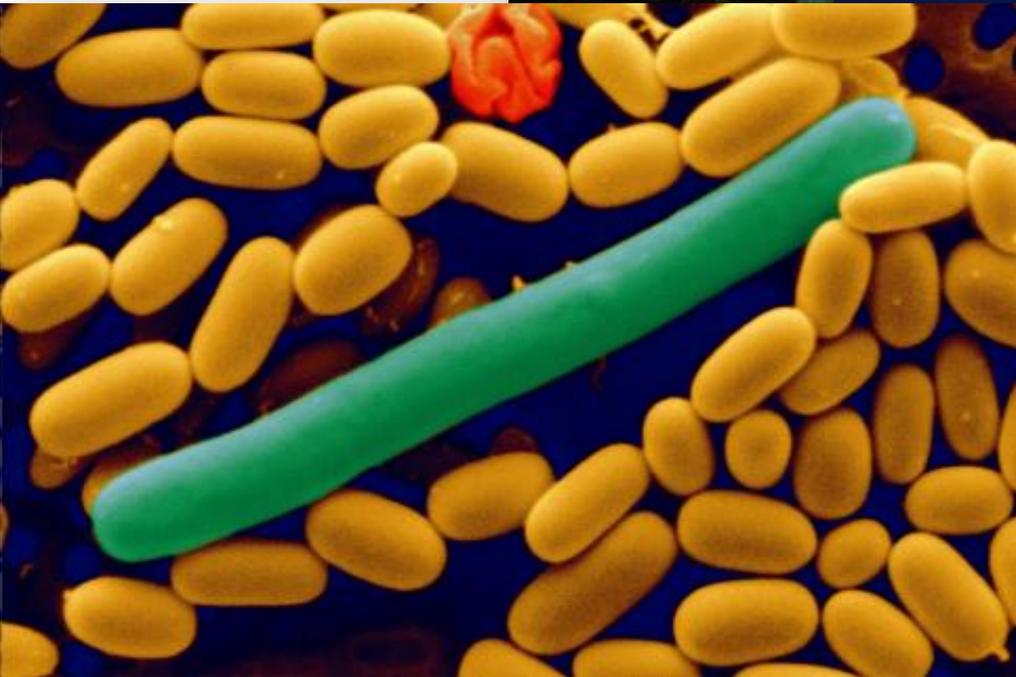
Professor Jason
Leitch



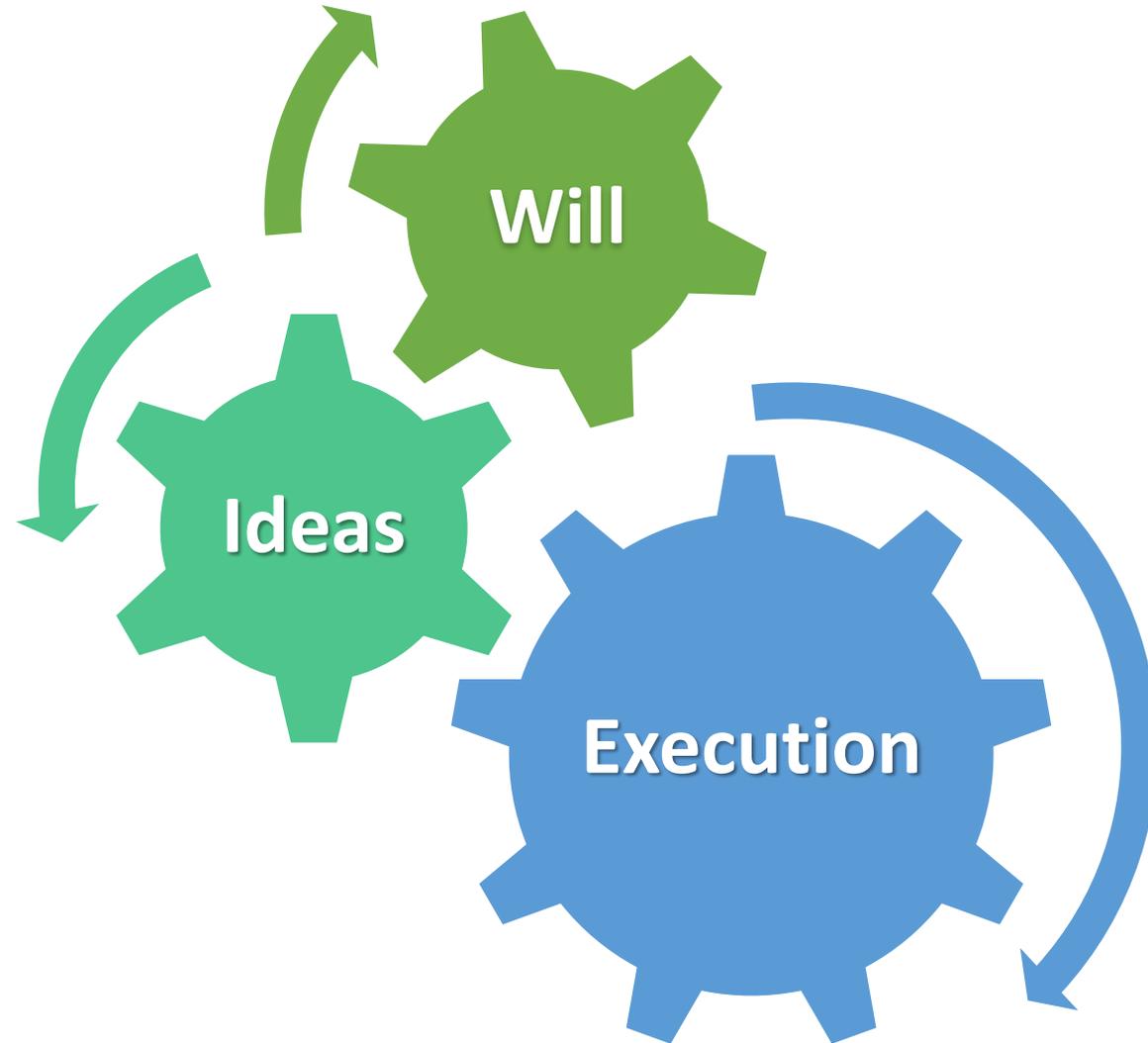
Chief Nursing
Officer

Professor Alex
McMahon



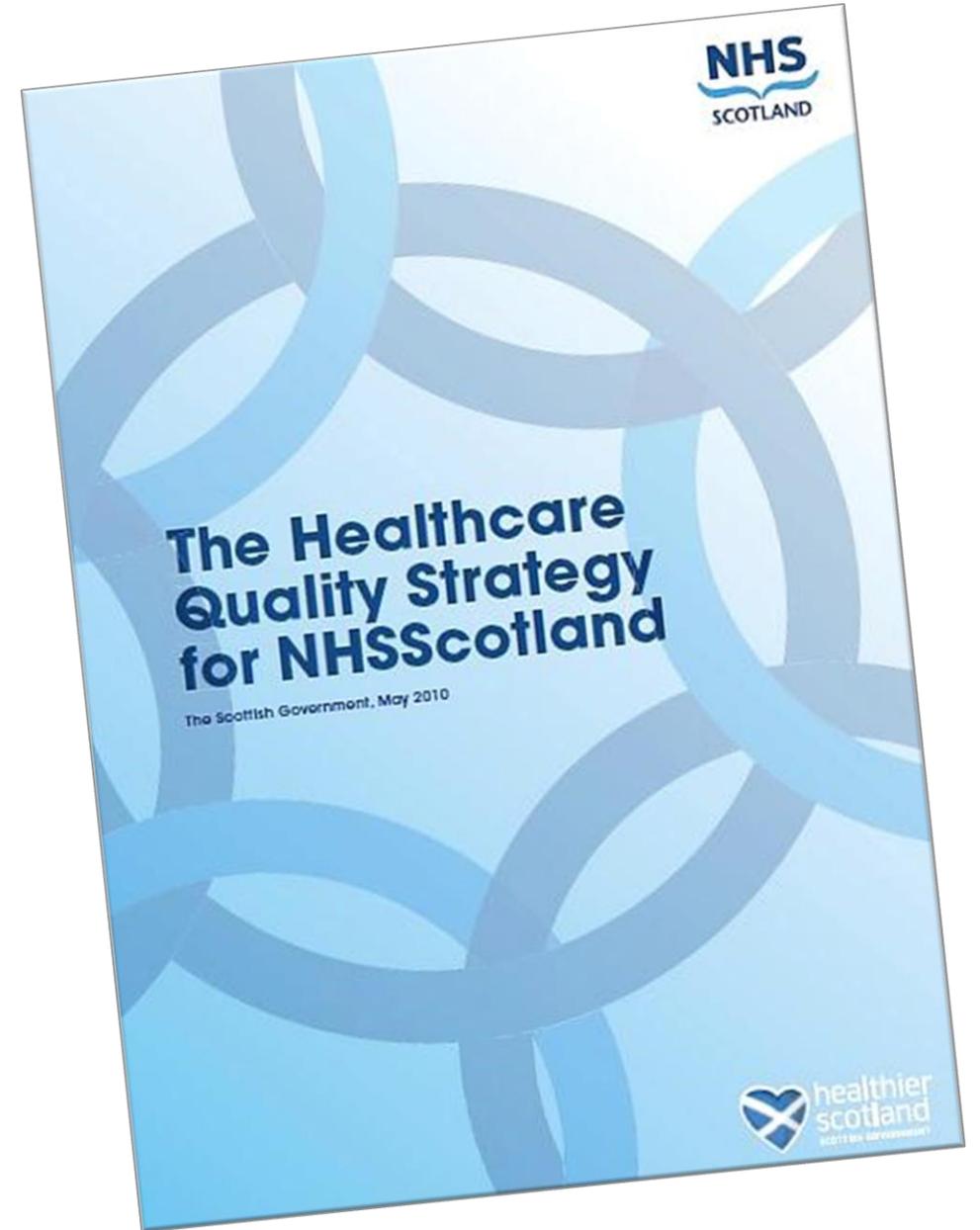


Implementing at scale....
Can it be done?



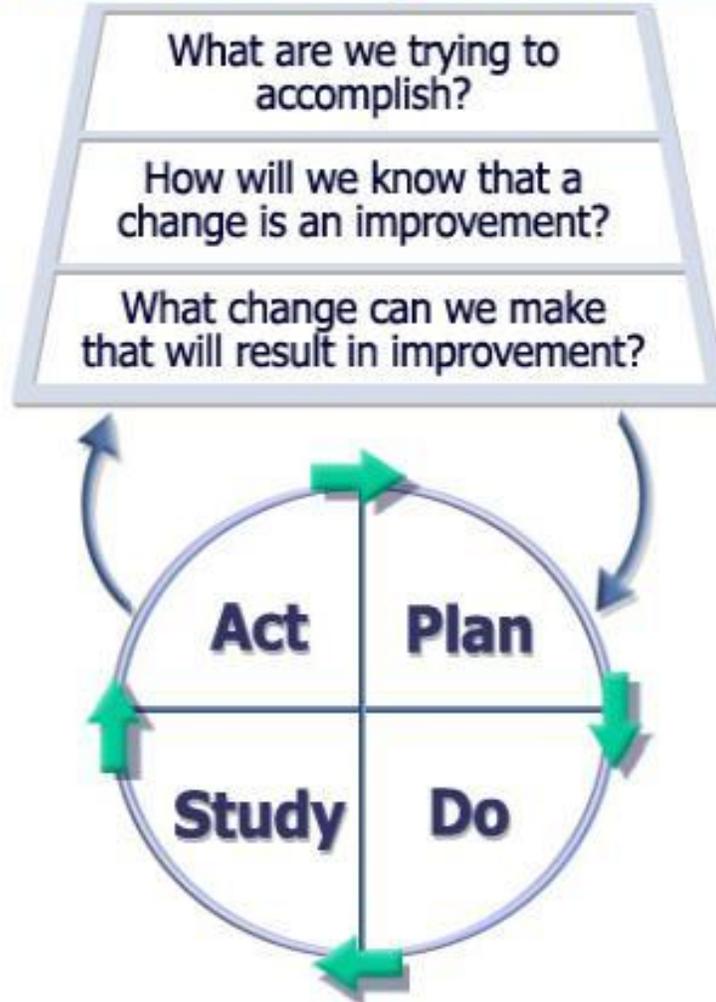
Aims:

- To deliver the **highest quality healthcare** services to the people of Scotland.
- For NHSScotland to be recognised as **world-leading** in the quality of healthcare it provides.



The Model for Improvement

Model for Improvement



“This model is not magic, but it is probably the most useful single framework I have encountered in twenty years of my own work on quality improvement.”

Dr Don Berwick

Former Administrator of the Centres for Medicare & Medicaid Services

Professor of Paediatrics and Health Care Policy at the Harvard Medical School

EVERY PERSON

4

EVERY TIME

SCOTTISH
PATIENT
SAFETY
PROGRAMME

2008-2018

Ten years of
improving safety

The Typical Approach...

Conference Room

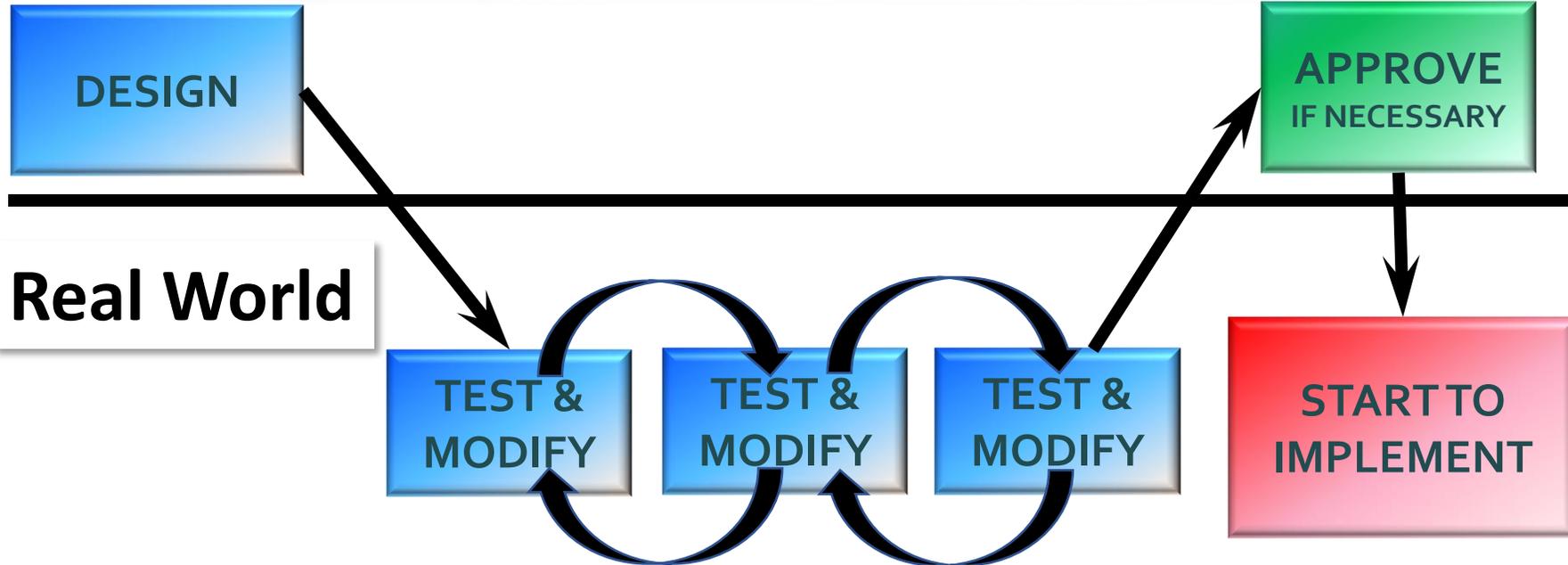


Real World

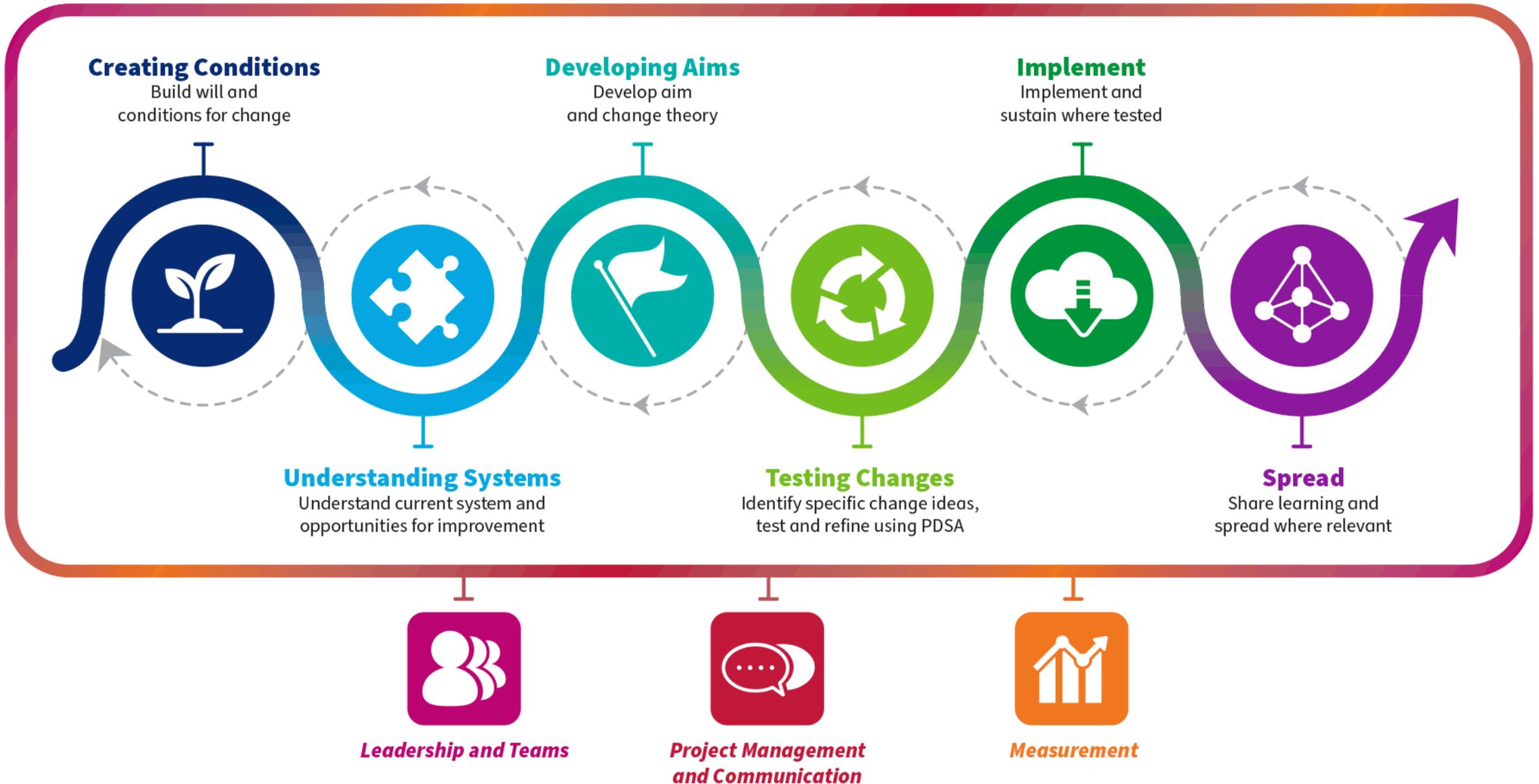


The Quality Improvement Approach

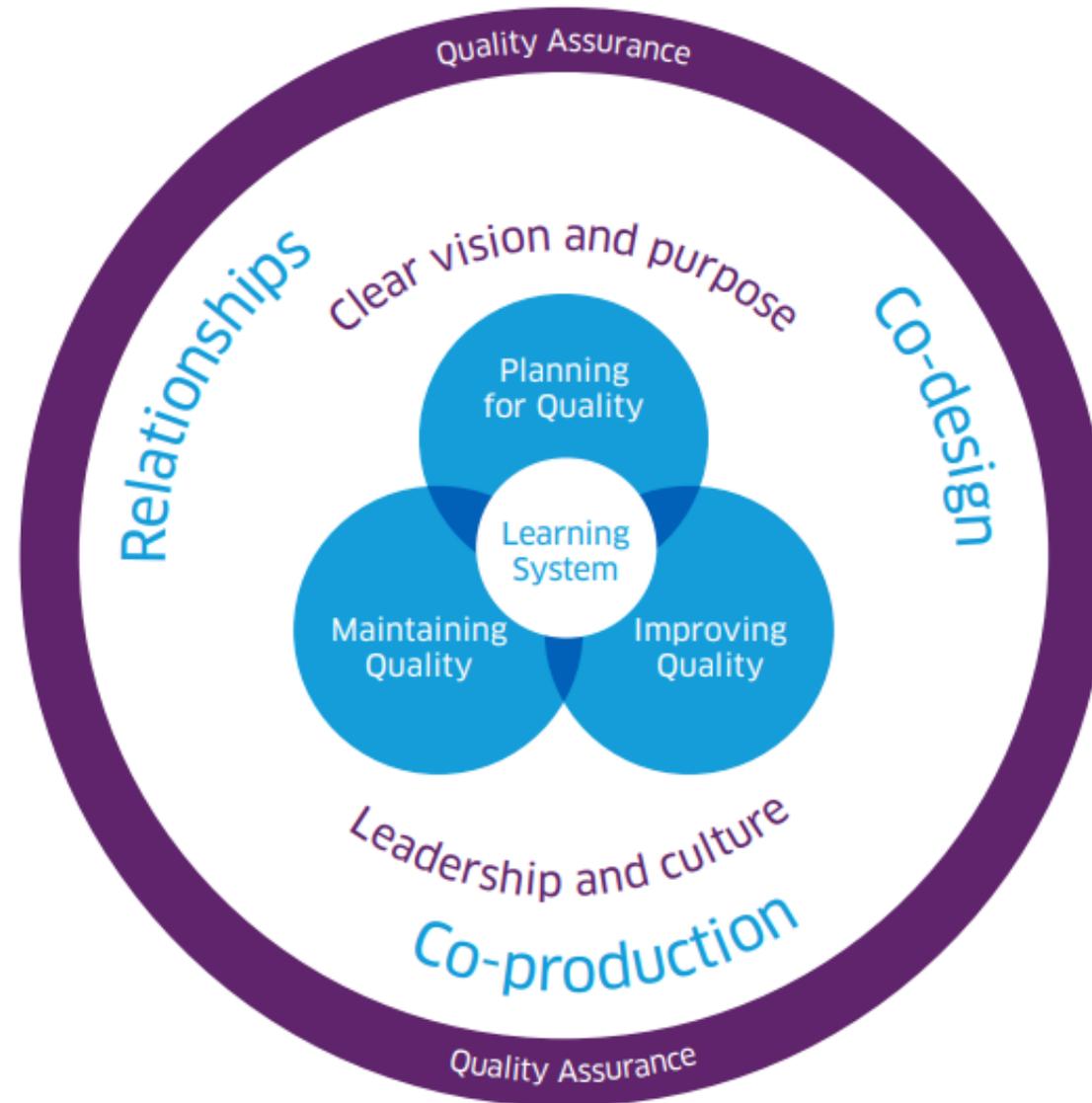
Conference Room



Quality Improvement Journey



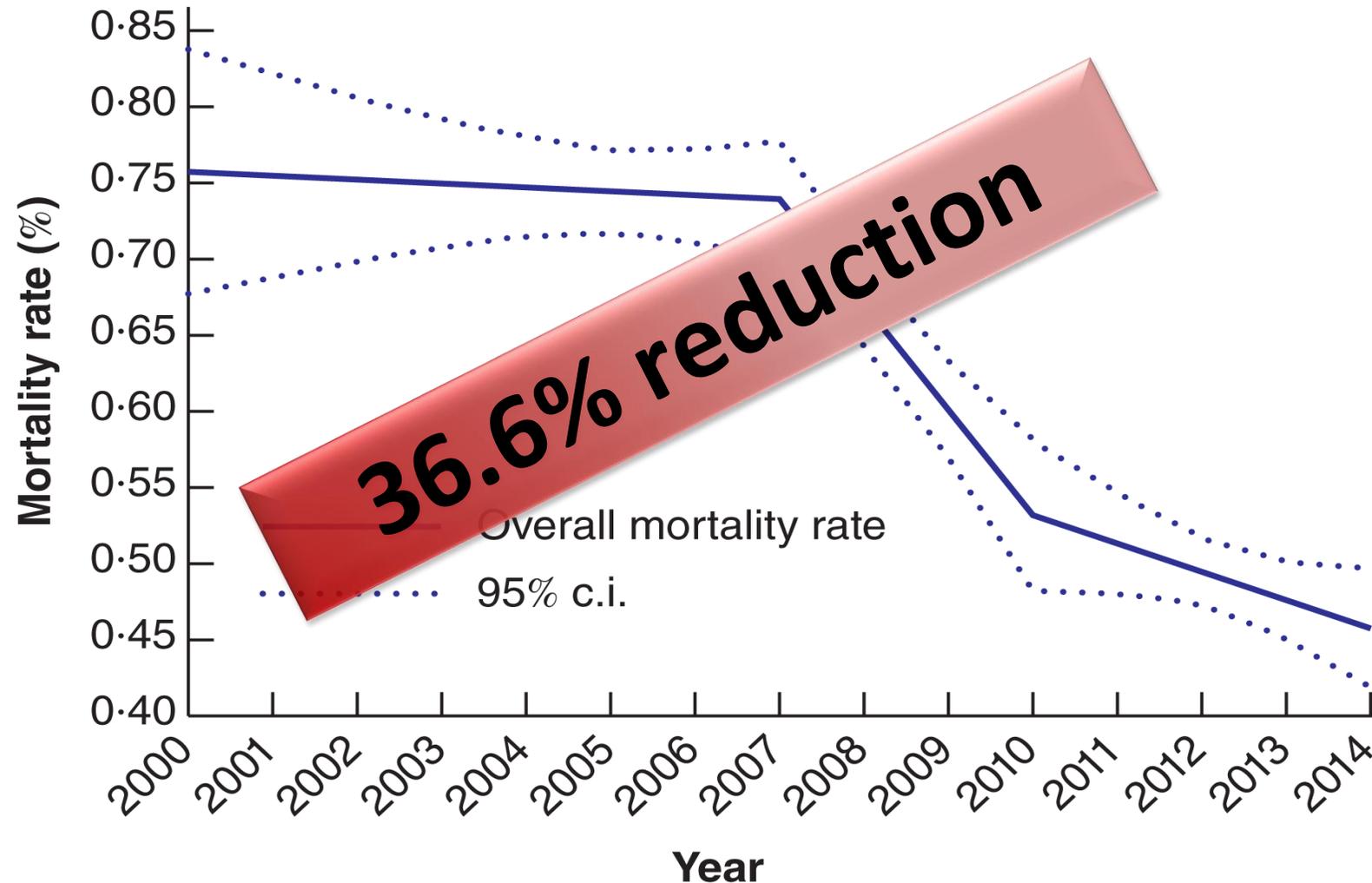
High-level Quality Management Framework



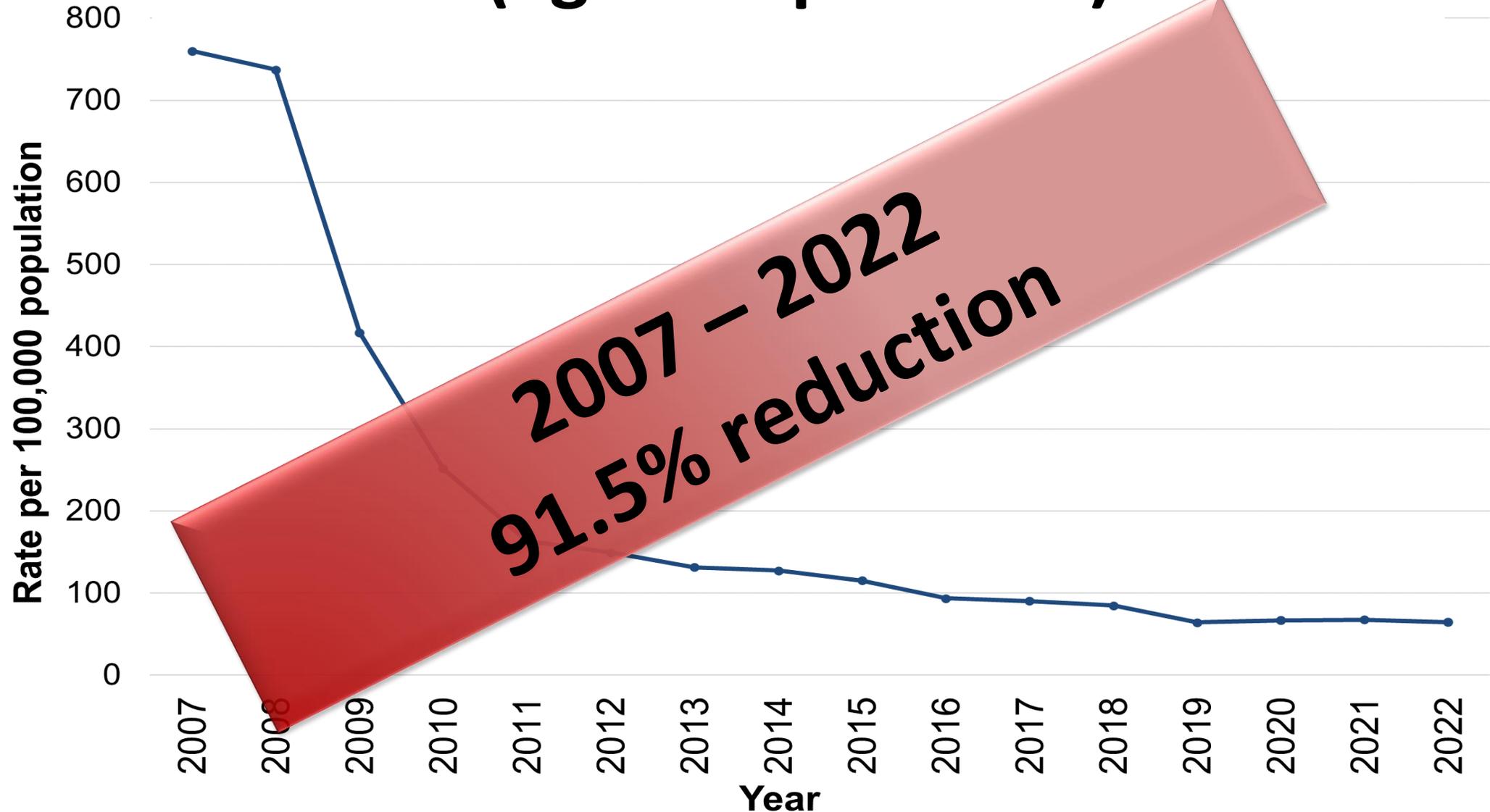
“All improvement happens
project by project and in no
other way.”

Joseph Juran

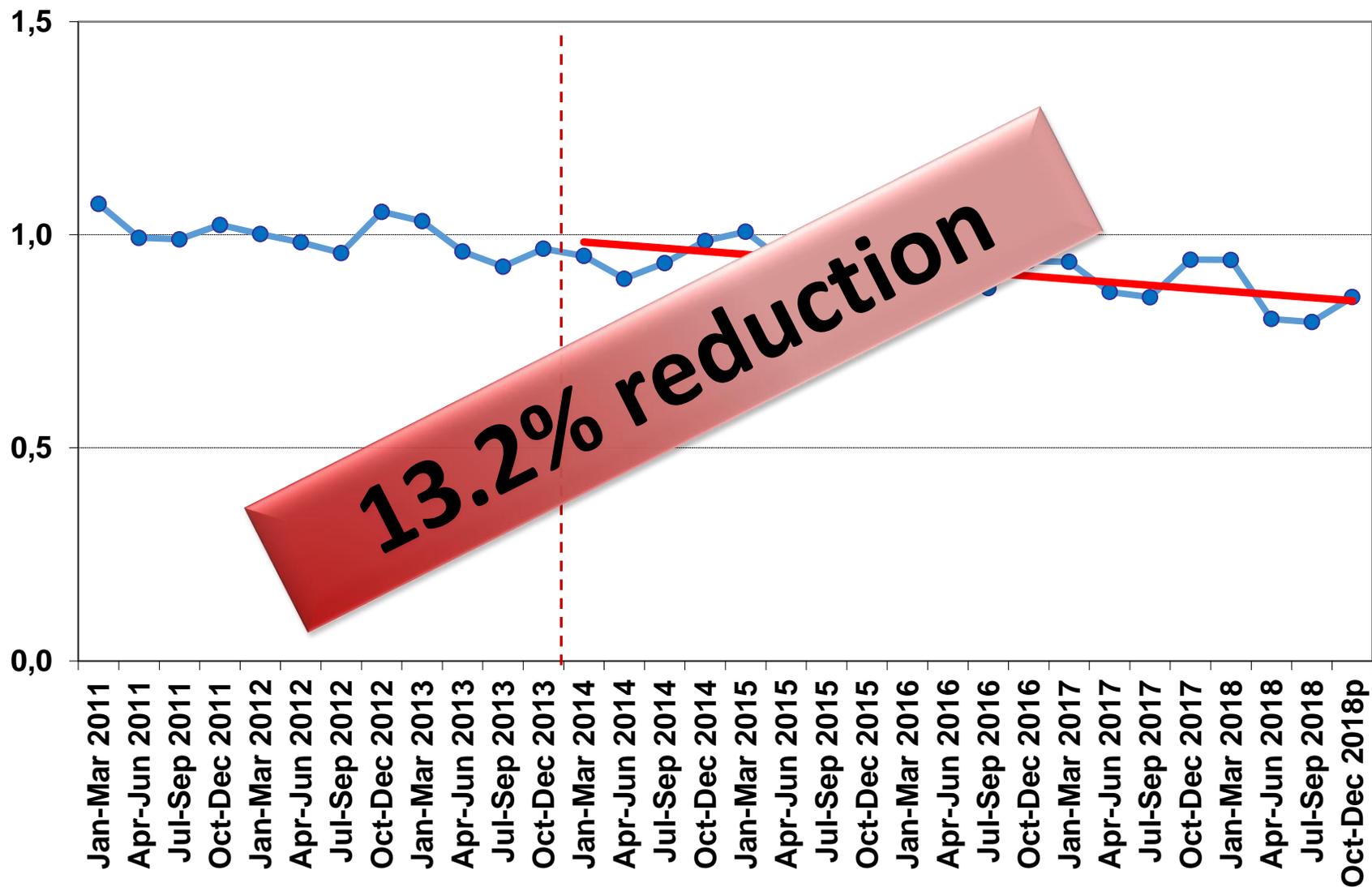
Reducing surgical mortality in Scotland by use of the WHO Surgical Safety Checklist



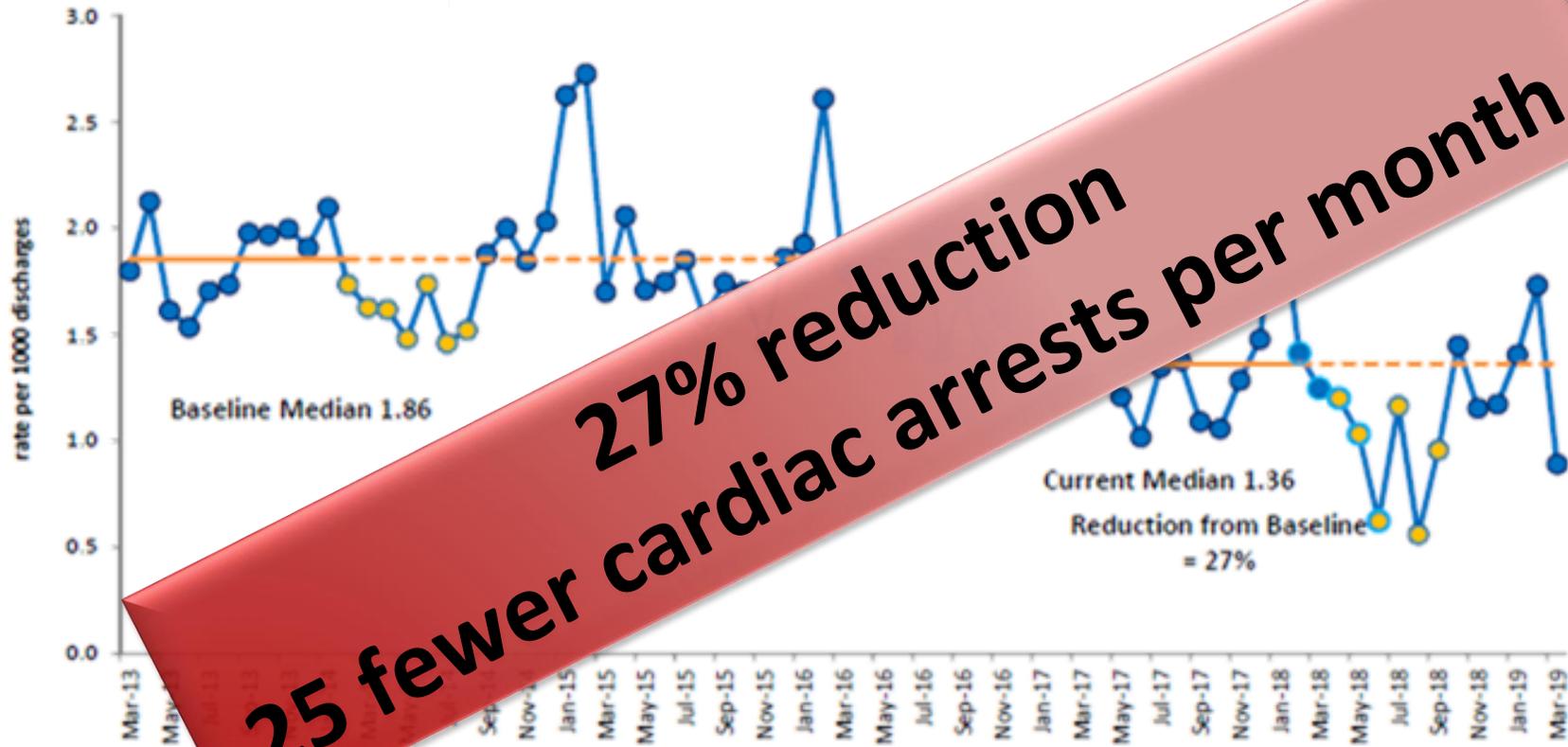
Annual rates of all C. difficile (age 65+ per 100k)



Hospital Standardised Mortality Ratio January 2011 – December 2018

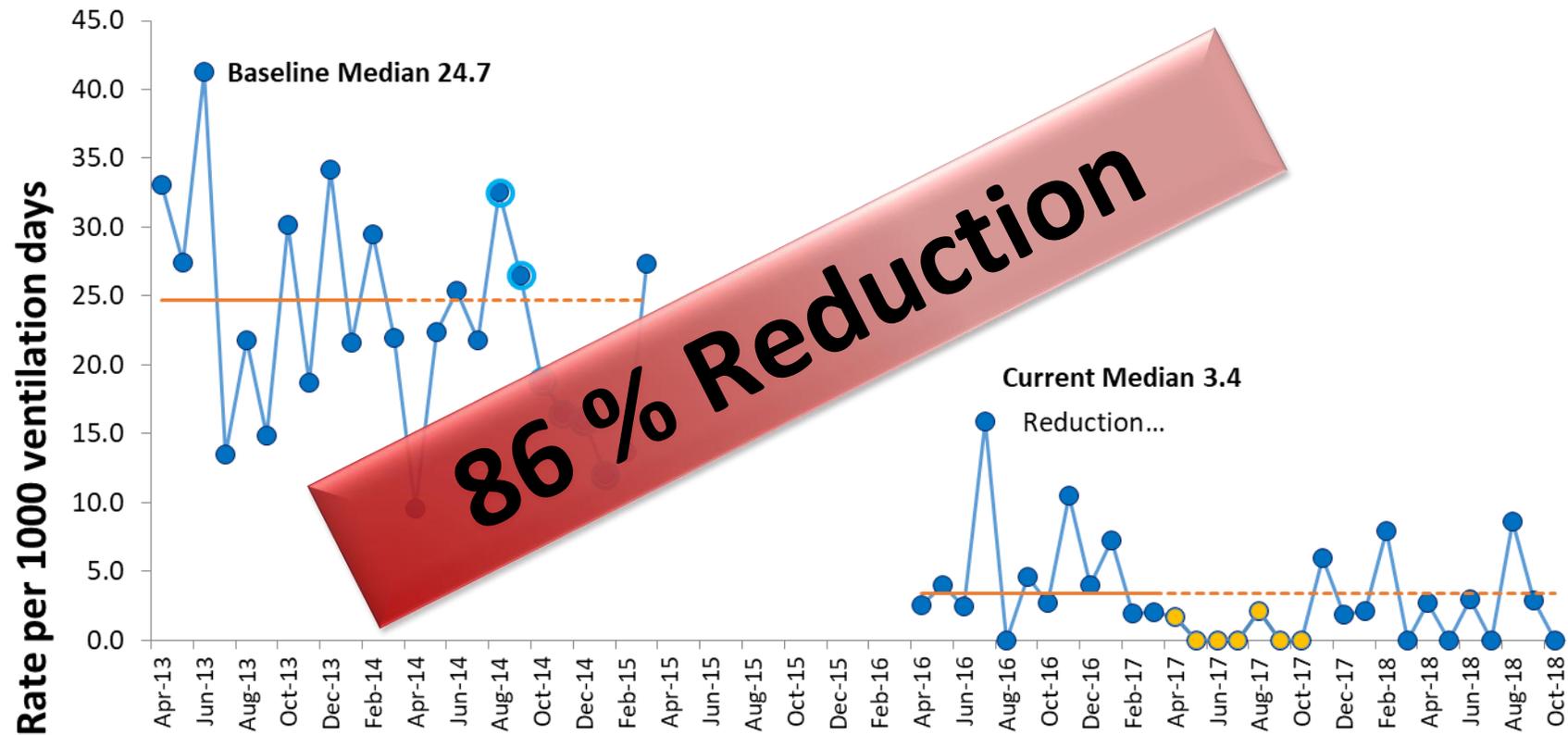


Total rate of Cardiac Arrest for 17 Scottish hospitals (2013 – 2019)



Data source: SPSP returns

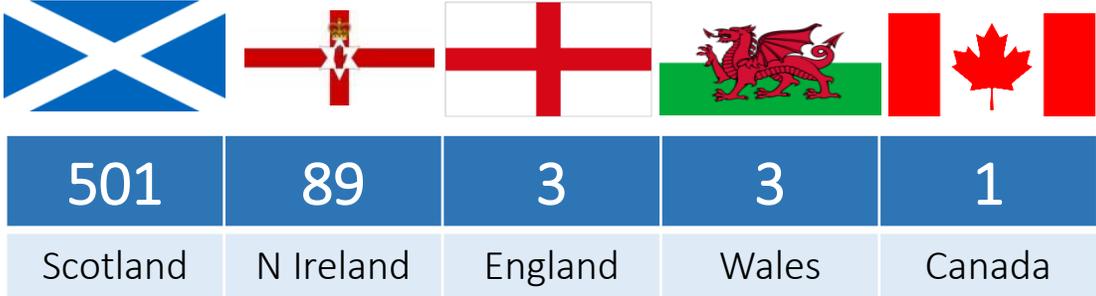
Rate of Ventilator Associated Pneumonia (VAP) for Scotland's 2 Paediatric Intensive Care Units 2013 –2018



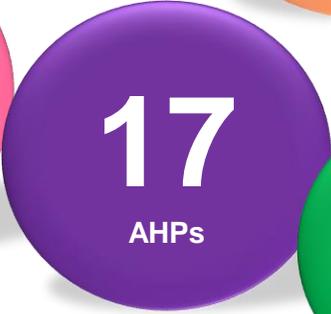
The image shows two flags flying against a bright blue sky with scattered white clouds. The flags are blue with a white saltire (X-shaped cross). The text "Building Capacity" is overlaid in the center in a white, bold, sans-serif font.

Building Capacity

Scottish Improvement Leaders Programme (ScIL)



QUALITY & SAFETY FELLOWS (COHORTS 1-14)



213

Scotland



58

N Ireland



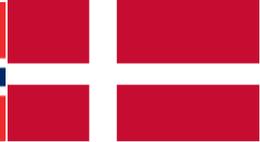
14

Ireland



40

Norway



27

Denmark



1

England



1

Wales



1

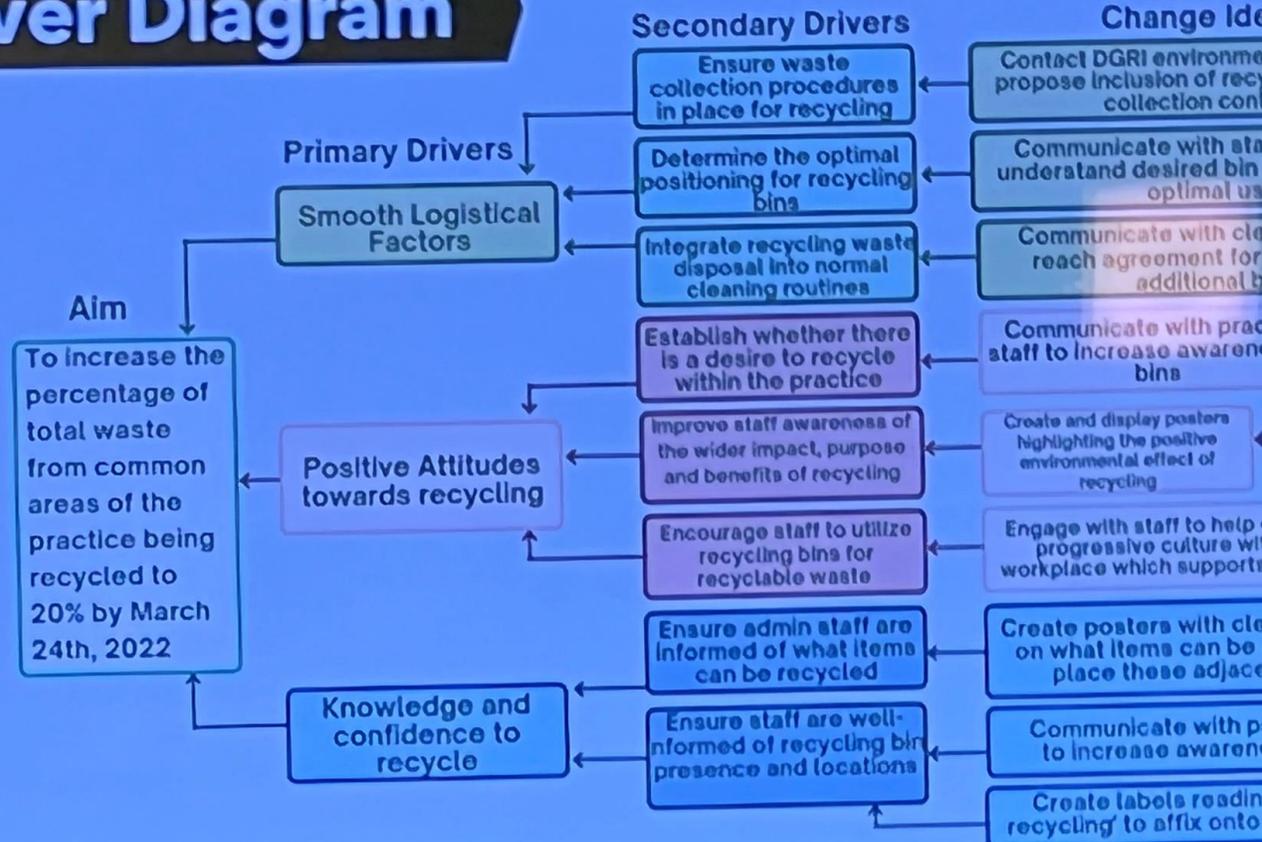
Canada



1

New Zealand

Driver Diagram



“TODAY’S RAIN IS TOMORROW’S WHISKY”

TRADITIONAL SCOTTISH PROVERB



 @jasonleitch



**Healthier
Scotland**
Scottish
Government

